

Why have I been referred urgently to the hospital?

The urgent two-week wait referral system

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Your doctor / general practitioner (GP) or dentist has asked for you to have an urgent hospital appointment within two weeks. The 'two-week' appointment system is there so that any patient with symptoms that might indicate cancer can be seen by a specialist as quickly as possible.

Does this mean I have cancer?

No, it doesn't. The majority of patients referred under the 'two-week' appointment system do not have cancer, but a simple or benign condition. Your referral may be necessary for a number of reasons:

- your symptoms need further investigation,
- the treatment already prescribed has not been effective,
- investigations your GP arranged have shown some abnormal results,
- to exclude serious diseases.

However, it is important that we identify what is causing your problems quickly to start any necessary treatment as soon as possible and to put your mind at rest. So it is essential that you attend the earliest appointment offered to you.

Will I need any tests?

You may require specialised tests; these may take place either before or during your first appointment at the hospital. You may also require more than one test before seeing a specialist. This will help the specialist understand the cause of your symptoms.

What do I need to do now?

- Make sure your GP has your correct address and telephone number, including mobile number if possible. The hospital may contact you by telephone or letter to arrange the appointment so the correct contact details are very important.
- Contact your GP surgery if you have not been contacted by the hospital within four working days of the appointment with your GP.
- Once you have agreed an appointment at the hospital, ensure that you follow instructions and attend on the date agreed.

- At your first appointment, based on the information from your GP and your consultant with the hospital, you will be given more information about what will happen next. If you have any worries or questions before your hospital appointment your GP will be happy to talk to you.
- You can bring someone with you to this appointment as you may find this helpful.
- You might want to write down some questions to ask at the appointment and also write down the answers you are given.

Your right to an appointment within two weeks

As part of the *NHS constitution* you have a right to an appointment at the hospital within two weeks – either for a test or with a specialist, whichever is most appropriate. If you are experiencing difficulty getting an appointment, then please contact The University of Leicester NHS Trust, Two Week Wait Office on 0116 2502543.

It is important to remember that an urgent two-week wait referral does not necessarily mean that you have cancer but it is important you attend within the two weeks.

If you require help understanding the contents of this document please telephone 0116 295 4743.

Hadii aad u baahantahay in lagaa caawiyo fahmida qoraalka ku qoran documintigaan fadlan nagala soo xiriir telefoonkaan 01162954743.

Jeśli potrzebujesz pomocy w zrozumieniu treści tego dokumentu prosimy o telefon pod numer 0116 2954743.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਦਾ ਵਿਸ਼ਾ ਵਸਤੂ ਸਮਝਣ ਲਈ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਇਸ ਨੰਬਰ ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ 0116 295 4743

જો તમને આ દસ્તાવેજમાં આપેલ માહિતી સમજવા માટે મદદ જોઈતી હોય તો સંબંધિત કરીને 0116 2954743 પર ફોન કરો.

अगर आपको इस दस्तावेज में शामिल जानकारी समझने में सहायता चाहिए तो कृपया 0116 295 4743 पर फोन कीजिए।

اس دستاویز میں جو کچھ جاس کی معلومات کے لیے براے کرم 0116 2954743 پر طے یوں کریں۔